

## TeleMedicine (For Providers)

### How to utilize this platform:

- On the system, go to PracticeSetups>Encounter Types.

The screenshot displays the eMedicalPractice web application interface. At the top, a dark blue navigation bar contains the following menu items: Home, Appointments, Patients, PracticeSetups (highlighted with a red box), Documents, Reports, SiteAdmin, and Help. Below the navigation bar, the left sidebar features an 'Inbox' section with several categories and their respective counts:

- Refill**: View All Refills: 0, Rx Change: 0, Freestanding Msg: 0, Pending For Approval: 0, Patient Refill Request: 0
- Labs**: MisMatched: 0, Need To Review: 0, Assigned: 0, Urgent: 0, Device Readings: 0
- Communications**: All: 0, Internal: 0, Patients: 0
- Documents**: View: 0, Urgent: 0
- Tasks**: View: 0
- Referrals**: Inbox: 0, Outbox: 0
- Pending Orders**: 0

The main content area shows a dropdown menu for 'PracticeSetups' with the following options: Facilities, Insurances, Providers, Provider Types, Favorite Group Name, CPT Codes, ICD Codes, Submitters, Encounter Types (highlighted with a red box), Encounter Descriptions, Master CPT Codes, Master ICD Codes, Claim Processors, Pharmacies, Referred Physicians, and Master Setup. Below the dropdown menu, there are several notification cards:

- Claim Processors**: S guidelines eRx is updated to new version NCPDP 1/01/2020. **New**
- Providers**: Please complete your Refills from [Name] rd. **New**
- Medicare Update**: HICN to MBI by 12/31/2019

●Select “Click Here To Add Encounter Type.”

●The appointment type name should be “TeleMedicine, TeleMed or TeleVisit”.

Home ▾ Appointments ▾ Patients ▾ Billing ▾ PracticeSetups ▾ EMR ▾ Documents ▾ Reports ▾ SiteAdmin ▾ Help ▾

Encounter/Appointment Types :

\* Click Here To Add Encounter Type.

Active EncounterTypes In-Active EncounterTypes

Encounter/Appointment Type	Visit Type Template	Specialty Name	Encounter Code	Code Type	Default	Status	Encounter	Bill	Edit
Cardiology Echocardiogram	Cardiology Consult	Cardiology	99213	CPT	No	Active	Not Required	Required	Edit
Chronic care 20	PCP	Internal Medicine	99214	CPT	No	Active	Not Required	Required	Edit
Chronic Care 20 Mins	Initial	Internal Medicine	99490	CPT	No	Active	Required	Required	Edit
Chronic Care 60 Min	Initial					Active	Required	Required	Edit
Gastroenterology Established Pt	Gastroenterology Consult					Active	Not Required	Required	Edit
Gastroenterology New Patient	Gastroenterology Consult					Active	Required	Required	Edit
Neurology	Neurology Consult					Active	Not Required	Required	Edit
Neurology New Patient	Neurology Consult					Active	Required	Required	Edit
Prescription Only	Initial					Active	Not Required	Required	Edit
Pulmonary New Patient	Pulmonology Consult					Active	Required	Not Required	Edit
Remote Monitoring	Remote Monitoring					Active	Required	Not Required	Edit
TeleMed	Cardiology Consult					Active	Required	Required	Edit
TeleMed N	Neurology Consult					Active	Required	Required	Edit
Telephonic	Initial					Active	Required	Not Required	Edit
TeleVisit	Initial					Active	Required	Required	Edit
Test	Abdominal Pain					Active	Not Required	Not Required	Edit
WC Initial Visit	Neurology Consult					Active	Required	Required	Edit

Appointment Types

Appointment Type Name \*: TeleMed (Ex:Office Visit)

No# of Appointment Time Slots \*: --Select--

Specialty Type \*: Internal Medicine

VisitType Template \*: Initial

Encounter Type Code \*: -- Select -- Search

Is TeleVisit

Default

Create Encounter (Need to See Doctor)

Create Bill

Do Not Allow Multiple/Other Appointments

Show On Public

Save Clear

●Check off “Is TeleVisit”. Patients can join the TeleVisit 5 or 10 minutes prior to their appointment based on the selection “Allow TeleVisit Before.”

Appointment Types

Appointment Type Name \*: TeleVisit (Ex:Office Visit)

No# of Appointment Time Slots \*: 1

Specialty Type \*: Internal Medicine

VisitType Template \*: Initial

Encounter Type Code \*: -- Select -- Search

Is TeleVisit Allow TeleVisit Before: 5 Minutes

Default

Create Encounter (Need to See Doctor)

Create Bill

Do Not Allow Multiple/Other Appointments

Show On Public

Update Clear

- When making an appointment for a patient for TeleMed visit, you will go to Appointments>Double Click On The Time or Slot>Existing Patient or New Patient>Appointment Type: TeleMedicine/TeleMed/TeleVisit>Save.

**Take Appointment At 03:35 AM**

Existing Patient  
  New Patient  
  Block appointment time

Search Criteria

Type the LastName or FirstName or Chart Number to search

Search Type:  or  or  DOB

\*Ex: 'Smith Brain' type 'sm br' or 'smith br' or 'brain sm'   Ex: 'MM-DD-YYYY'

Selected Patient: **Chart No: 149**

Last Name: **Test**   First Name: **Appt A**

Contact #: **(561) 111 1111**   E-Mail: **test@gmail.com**

Status: **Active**   Date of Birth: **10-20-1978**

Patient Due: **\$-1.00**   Pref. Contact By: **Phone**

Is it ok to leave voice message on phone?

Notes: **Created On :03-16-2020**  
**Test**  
**Created On :03-11-2020**  
**Yrdav**

Provider and Facility Details

Location : **fac89**  
 Physician : **Wilson Nick**  
 Appointment Date : **Monday, March 16, 2020**

Appointment Type\* : **TeleVisit**

Appointment Time : **Chronic care 20**    Block the Slots

Repeat Appointment

Brief Reason :

- Chronic Care 20 Mins
- Chronic Care 60 Min
- Prescription Only
- Remote Monitoring
- Telephonic
- TeleVisit**
- Test

Save   Cancel

- When the patient is scheduled, an email will be sent to the patient about their TeleMed visit.

Time	Name	Insurance	Contact	Chart No	Date of Birth	Appt. Type	Reason/Notes	Status	Copay	Balance	Paid	Check In	Check Out	Duration
03:35	hari, Carlee		(996) 633 1672	12711	03-11-2020	TeleVisit		CheckIn	\$0.00	\$0.00	\$0.00			
06:47:42 AM	test, appt01620		(561) 887 8978	12714	05-20-1973	TeleVisit		Fulfilled	\$0.00	\$0.00	\$0.00	06:47:42 AM	Lobby	

● Check in the patient to Create an Encounter and Create Superbill.

● When you are in the Encounter, select the video option to start.

**eMedicalPractice** MyDemoPractice

Home Appointments Patients Billing PracticeSetups EMR Documents Reports SiteAdmin Help

#12413, 74 Yrs, Male, TEST BOB, DOB: 10-05-1945

Encounter: 03-16-2020 - TeleVisit

Visit Summary: Name: BOB TEST, Sex: Male, DOB: 10/5/1945, Age: 74, Service Date: 03/16/2020, Provider: Wilson Nick, Chart#: 12413, Prev. App. Date: 03-15-2020, Next App. Date:

CC: HPI: Medical History: Surgical History:

1 per day  
1 po BID x7d

Time Tracking (Encounter Duration: 00 hrs 00 min)  
Encounter Start Time: NA  
Encounter End Time: NA  
Total Track Time For This Month: 00 hrs 00 min

Alerts

Alert Type	Alert Name
Medications	LISINOPRIL

► Allergies  
► Problems  
► Medications  
► Care Team Providers [Add New](#)  
► Health Maintenance  
► Reminder